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TO: DAV Department Commanders and Adjutants
LVAP Coordinators

FROM: John Kleindienst, National Voluntary Services Director

SUBJECT: COVID-19 and the DAV Local Veterans Assistance Program

DATE: April 1, 2020

As DAV adapts its practices in order to prevent the spread of COVID-19 while continuing as many of our critical services as possible, I wanted to take a moment to address our dedicated and critically important LVAP coordinators who work hard each day overseeing our Local Veterans Assistance Program.

While DAV has shared guidance from the CDC on the [DAV website](#), things are changing day by day. In at least a few cases, individual states have suspended LVAP activities completely. While we are concerned about the impact this could have on veterans who rely upon this assistance, our first priority is the health and safety of our dedicated volunteers and those we serve.

If you have made the decision to suspend LVAP activities, please be sure to inform me of the situation by emailing me the details at jkleindienst@dav.org. If you are engaging in innovative no-contact volunteer activities to assist those veterans in your community who are high risk, or are continuing DSO/CSO assistance remotely, please be sure to continue to report those hours to VAVS@dav.org.

Furthermore, if you or any of your members are contacted by the media about the suspension of volunteer efforts, we are here to help. Please feel free to email Assistant National Communications Director Bryan Lett at blett@dav.org for media assistance.

It is incredibly difficult to forecast every consequence of this global pandemic. It is constantly evolving. Please stay tuned to dav.org/covid/ and our social networks for more information about DAV's reaction as it becomes available.

I want to personally thank each and every one of you for your continued devotion to our mission and the men and women who served. Your dedication and commitment to care for the nation's heroes and their families is unmatched.

With sincere appreciation,

John Kleindienst
National Voluntary Services Director